

Accessibility Statement for Conch Harbor Marina Website

Conch Harbor Marina is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

Conch Harbor Marina takes the following measures to ensure accessibility of Conch Harbor Marina Website:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Appoint an accessibility officer and/or ombudsperson.
- Provide continual accessibility training for our staff.
- Assign clear accessibility targets and responsibilities.
- Employ formal accessibility quality assurance methods.
- Subscribe to AQA, a WCAG 2.1 AA automated website scan tool to ensure technical compliance.
- Hire outside consultants to manually scan our site to uncover elements not discovered by the AQA tool as well as to provide additional recommendations for greater compliance.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Conch Harbor Marina Website is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Conch Harbor Marina Website. Please let us know if you encounter accessibility barriers on Conch Harbor Marina Website:

- Phone: 305-294-2933
- Email: conchharbor@hotmail.com
- Address: 951 Caroline Street Key West, FL 33040

We try to respond to feedback within 24 hours. Over weekends, vacations, and holidays, there may be a longer response time.

Compatibility with browsers and assistive technology

Conch Harbor Marina Website is designed to be compatible with the following assistive technologies:

- The latest versions of Microsoft Internet Explorer and Edge, Google Chrome, Safari, and Mozilla Firefox are all compatible browsers.

Technical specifications

Accessibility of Conch Harbor Marina Website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript
- PHP

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Conch Harbor Marina Website, there may be some limitations. Below is a description of known limitations. Please contact us if you observe an issue not listed below.

Known limitations for Conch Harbor Marina Website:

- linked image with empty alternative text
- image missing alt attribute
- form control is not associated with a text label
- an input with placeholder but without any associated label
- an input does not have associated label
- label not associated with an input element
- elements without background specified
- empty link
- missing LANG attribute for HTML tag
- labels or instructions are not provided when content requires user input
- Page contains 1 stray end tag "noscript"
- Page contains 1 stray end tag "head"
- name of link with image can not be programmatically determined
- user interface control missing a programmatically determined name

Assessment approach

Conch Harbor Marina assessed the accessibility of Conch Harbor Marina Website by the following approaches:

- Self-evaluation – the entire site was tested using UsableNet AQA, an enterprise-level accessibility reporting tool based on the technology provided by the WAVE Web Accessibility Evaluation Tool, created by WebAIM.org, a third-party authority in web accessibility. The site is tested periodically to ensure any added or edited content and code conforms with the latest accessibility guidelines, as reported by the WAVE tool.
- External evaluation – we hire outside consultants to manually scan our website using assistive technologies and provide additional recommendations that the AQA tool does not uncover.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Conch Harbor Marina

Formal complaints

We aim to respond to accessibility feedback within 1 business day and to propose a solution within 10 business days. You are entitled to escalate a complaint to Conch Harbor Marina, should you be dissatisfied with our response to you.

This statement was created on June 16, 2020 using the W3C Accessibility Statement Generator Tool.